

Merchandise Return Authorization

If you receive an incorrect or damaged item, please contact us immediately for instructions. For all other returns, please use this form. To qualify for a full refund, returns must be initiated within 10 days of receipt and all items must be in new condition and in original packaging.

INSTRUCTIONS

In order to receive credit, the following steps are required:

1. Merchandise must be in resale-able condition and must be repacked in original packaging.
2. A completed Merchandise Return Authorization must be included with your shipment. Be sure to list all the items you are returning, provide the reason for return, and tell us if you would like a refund or an exchange.
3. Cut out the shipping label at the bottom of this form and affix it to your shipping carton.
4. Ship via the carrier of your choice. Please note, you are responsible for return shipping charges and shipping insurance.

Please pack your items carefully to withstand the rigors of shipping.
We cannot issue credit for merchandise that is damaged during the return shipment.

YOUR ORDER # _____ DATE: _____

YOUR NAME: _____

ADDRESS: _____

CITY: _____ STATE/PROVINCE: _____ POSTAL CODE: _____ COUNTRY: _____

PHONE: _____ EMAIL ADDRESS: _____

QTY	ITEM #	DESCRIPTION	REASON FOR RETURN	PRICE

FROM: _____

SHIP TO:

LABRAZEL
c/o All Fulfillment Direct
20 N Plains Industrial Rd. UNIT 11
Wallingford, CT 06492

Attn: RETURNS DEPT.

TOTAL CARTONS IN SHIPMENT: _____

QUESTIONS?

Call our customer service team
at 860-232-3091
or email
sales@labrazel.com

We're available
Monday - Friday
9 - 5 EST